



AAHT

Agencija za nadzor nad tržištem BiH
Агенција за надзор над тржиштем БиХ
Market Surveillance Agency of B&H

BULLETIN

ON UNSAFE PRODUCTS FOUND
ON THE MARKET OF BOSNIA AND HERZEGOVINA

WARNING !
DANGEROUS PRODUCT



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FOREWORD

Dear readers,

Safety of non-food consumer products is essential for protection of the health and safety of consumers. Unsafe non-food products – from children's toys and household appliances to cosmetics and textiles – can pose serious risks, including chemical, mechanical, electrical and other hazards. That is why continuous market surveillance, providing the public with timely information and effective reaction of competent authorities are necessary.

Market Surveillance Agency of Bosnia and Herzegovina, in cooperation with the competent inspection authorities of the BiH entities and Brčko District of BiH, continuously conducts market surveillance, checking product compliance with applicable regulations and standards. This kind of surveillance enables timely identification and withdrawal of unsafe products from the market, which directly contributes to consumer protection.

In this Bulletin, we provide an overview of the unsafe non-food products that were found on the market of Bosnia and Herzegovina in the past year, analysing their non-compliances and potential consequences for the health and safety of consumers. The data presented in the Bulletin are the result of inspection controls (administrative, visual and laboratory tests), as well as consumer complaints. The aim of the publication is to raise awareness among the public (consumers, retailers and competent authorities) about the existence of unsafe products and the ways to identify them.

We hope that this publication will contribute to an increased degree of caution when purchasing, as well as improvement of the mechanisms for identifying unsafe products, and thus strengthening of the consumer protection system.

We would like to thank all the competent institutions and consumers who contribute to improvement of the safety of non-food consumer products in Bosnia and Herzegovina through their engagement.

Stay informed, because an informed consumer is a protected consumer!

Respectfully,

Editorial Team

PROACTIVE MARKET SURVEILLANCE IN 2024

In order to determine whether certain groups of products placed on the market of Bosnia and Herzegovina meet safety requirements from the regulations in force in Bosnia and Herzegovina, Market Surveillance Agency of Bosnia and Herzegovina, in cooperation with the inspectorates of the BiH entities and Brčko District of BiH, conducted proactive market surveillance of 20 groups of non-food consumer products in 2024. Out of this number, 18 product groups were subject to surveillance in accordance with the Annual market surveillance plan for 2024, while 2 product groups were controlled within the CEFTA joint action.

Product group	Legal basis
1. Chairs for domestic use 2. Children's pushchairs (0 - 22 kg) 3. Skateboards 4. Soft-filled toys 5. Laser products 6. Barbecues burning solid fuels	The Law on General Product Safety (Official Gazette of BiH, 102/09)
7. Toys (presence of phthalates)	The Decision on the restriction of placing toys and childcare articles containing phthalates on the market (Official Gazette of BiH, 04/10)
8. Protective/safety footwear 9. Protective gloves against mechanical risks	The Order on Personal Protective Equipment (Official Gazette of BH, 75/10)
10. Electric general purpose luminaires 11. Electric toasters 12. Child appealing luminaires 13. Hair styling appliances 14. Lighting chains 15. CEFTA joint action – Electrical products	The Order on electrical equipment designed for use within certain voltage limits (Official Gazette of BiH, 98/09)
16. Hand-held electric hedge trimmers 17. Hand-held electric jig saws 18. CEFTA joint action - Hand-held electric drills	The Order on the Safety of Machinery (Official Gazette of BiH, 04/10)
19. Clay roofing tiles 20. Gypsum binders	The Law on Construction Products in FBiH (Official Gazette of FBiH, 78/09) and The Law on Construction Products in RS (Official Gazette of RS, 5/12)

CHILDREN'S PUSHCHAIRS (0 - 22 kg)

PURCHASING TIPS

When purchasing children's pushchairs, we advise consumers to pay attention to the following:

➤ Is the product labelled with the required markings/information?

Children's pushchairs shall be labelled with the following information and warnings:

- name or trademark of the manufacturer, importer or retailer,
- the identification of the model of pushchair (where a pushchair can be sold in separate parts, each part shall be individually marked),
- "WARNING: Never leave the child unattended",
- "WARNING: Use a harness as soon as the child can sit unaided" (for pram bodies having an internal length greater than 800 mm),
- "WARNING: This seat unit is not suitable for children under 6 months of age" (for pushchairs that are not suitable for children under 6 months of age),
- "WARNING: Always use the restraint system",
- the number of the standard: BAS EN 1888-1+A1:2023 (children's pushchairs for children weighing up to 15 kg) or BAS EN 1888-2+A1:2024 (children's pushchairs for children weighing above 15 kg and up to 22 kg);
- pram bodies shall have an indication of the maximum height of the mattress, unless a mattress is provided; in that case, the manufacturer shall clearly indicate that no additional mattress shall be used;
- the maximum weight of each child, using the following pictogram:

The following information for consumers shall be clearly visible at the point of sale:

- the maximum weight of each child in the form of written information or the above pictogram (for children weighing up to 15 kg),
- the maximum child weight and age of each child in the form of written information or the following pictogram (for children weighing up to 22 kg or up to 4 years of age),
- "WARNING: This product is not suitable for running or skating",
- "Note: This product is suitable for a child who cannot sit unaided, roll over and cannot push itself up on its hands and knees. Maximum weight of the child: 9 kg." (for pram bodies with a length of 800 mm).



➤ Is the product supplied with instructions for use?

Instructions for use shall be provided with children's pushchairs and written in one of the official languages in Bosnia and Herzegovina. The instructions shall include the following warnings: never leave the child unattended; check that the carry cot, car seat or other attachments are correctly attached to the pushchair; ensure that all the locking devices are engaged before use; always use the restraint system, as well as other warnings. The instructions shall include the information concerning the weight of each child, means to identify the product, instructions for folding and unfolding of the pushchair, instructions covering all functions of the pushchair, instructions for routine inspection, maintenance, cleaning and other information.



➤ Are there any visible safety deficiencies (non-compliances)?

When purchasing children's pushchairs, you may check the following:

- The length of the backrest on the seat of the pushchair shall not be less than 380 mm.
- The restraint system shall be adjustable.
- The straps of the restraint system shall have a minimum width of 19 mm.
- Ribbons, cords and other narrow fabrics attached to the pushchair shall have the maximum free length of 220 mm.
- Self-adhesive stickers shall not be used on the internal surfaces of the pushchair.
- All the edges, surfaces and protrusions shall be rounded and chamfered and shall not be sharp.
- Children's pushchairs shall be equipped with a parking and braking device.

Children's pushchairs are designed to carry one child or more children weighing up to 22 kg. Pushchairs are manually operated while being pushed or pulled. Children's pushchairs are available in several different versions - as a pushchair for one child or several children, and as a combined pushchair, e.g. as a 2-in-1 or 3-in-1 set, with seats, carry cots or children's car seats that can be attached and removed.

If consumers notice that the children's pushchair they have purchased has safety deficiencies and non-compliances with the above information, they should contact Market Surveillance Agency of Bosnia and Herzegovina.

CHAIRS FOR DOMESTIC USE

PURCHASING TIPS

Chairs for domestic use are considered to be safe for use if they meet the minimum requirements for the safety, strength and durability of all types of domestic seating for adults specified in the BiH standard BAS EN 12520:2017. This BAS standard does not apply to seating for non-domestic use, office work chairs, office visitors' chairs, chairs for educational institutions, ranked seating and outdoor seating.

When purchasing chairs for domestic use, we advise consumers to pay attention to the following:

➤ **Is the product supplied with instructions for use?**

Instructions for use shall be provided with each chair and written in one of the official languages in Bosnia and Herzegovina.

The information for use shall include at least the following:

- assembly instructions, where applicable;
- instructions for care and maintenance of the seating;
- if the seating is fitted with seat height adjustments with energy accumulators, an additional note is required pointing out that only trained personnel may replace or repair seat height adjustment components with energy accumulators.

➤ **Are there any visible safety deficiencies (non-compliances)?**

When purchasing chairs for domestic use, you may check the following:

- edges of the seat, back rest and arm rests, which are in contact with the user when sitting shall be rounded or chamfered. All other edges accessible during use shall be free from burrs and sharp edges,
- ends of hollow components are closed or capped,
- all parts which are lubricated shall be designed to protect users from lubricant stains during normal use,
- it shall not be possible for any load bearing part of the seating to come loose unintentionally.



If consumers notice that the chair for domestic use they have purchased has safety deficiencies and non-compliances with the above information, they should contact Market Surveillance Agency of Bosnia and Herzegovina.

SOFT-FILLED TOYS

PURCHASING TIPS


When purchasing soft-filled toys, we advise consumers to pay attention to the following:

➤ **Is the product labelled with the required markings/information?**

Toys shall be labelled with the following information:

- product name, the name under which the product is sold;
- product type or model;
- the name and full address of the manufacturer, and for imported products the name and address of the importer;
- country of origin.

In accordance with the standard BAS EN 71- 1+A1:2019, warnings on toys shall not be misleading or incorrect. If a toy is intended for children under 36 months, it is not permissible to use the warnings:

- “Not suitable for children under 36 months” or
- “Not suitable for children under three years of age”, or a warning in the form of the following graphic: 

➤ **Is the product supplied with instructions for use?**

It is recommended that all textile toys (such as soft-filled toys intended for holding and cuddling) intended for children under 36 months are accompanied or marked with cleaning instructions.

➤ **Are there any visible safety deficiencies (non-compliances)?**

When purchasing soft-filled toys, you may check the following:

- material cleanliness (they shall be visually clean and free from infestation),
- small parts (detachable parts such as eyes, buttons, beads, etc. pose a choking hazard),
- seam strength (the filling shall not be accessible),
- edges and points (sharp edges and points pose a risk of injury),
- metallic wires (they must not protrude through any surface covering of the toy).

Soft-filled toys are toys, clothed or unclothed, with soft body surfaces and filled with soft materials, readily allowing compression of the main part of the toy with a hand.



If consumers notice that the soft-filled toy they have purchased has safety deficiencies and non-compliances with the above information, they should contact Market Surveillance Agency of Bosnia and Herzegovina.

PROTECTIVE/SAFETY FOOTWEAR

PURCHASING TIPS

Protective/safety footwear provides protection from injuries that could arise through accidents in work activities for which the footwear is designed. Protective toecaps provide protection against energy impact of at least 100 J and have a pressure resistance of 10 kN for protective footwear, or 200 J and 15 kN for safety footwear.

When purchasing protective/safety footwear, we advise consumers to pay attention to the following:

➤ **Is the product labelled with the required markings/information?**

Protective and safety footwear shall be labelled with the following information:

- conformity marking as described in Annex IV (IVa) of the Order on personal protective equipment,
- size designation,
- manufacturer's name and postal address,
- manufacturer's type designation,
- at least year and month of manufacture,
- reference to the standard BAS EN ISO 20346:2023 or BAS EN ISO 20345:2023,

- category designation and/or symbol of the protection provided.

➤ **Is the product supplied with instructions for use?**

Instructions for use shall be supplied with protective/safety footwear and written in one of the official languages in BiH. The instructions shall include the following information:

- name and full address of the manufacturer,
- reference to the standard BAS EN ISO 20346:2023 or BAS EN ISO 20345:2023,
- explanation of any graphical symbols, markings and levels of protection (if applicable),
- explanation of the tests that have been applied (if applicable),
- instructions for use,
- reference to accessories and spare parts (if applicable),
- type of packaging suitable for transport (if applicable),
- additional specific safety requirements (if applicable),
- the obsolescence date.

➤ **Are there any visible safety deficiencies (non-compliances)?**

When purchasing protective/safety footwear, you may check the following:

- the required markings/information on the product and content of the instructions for use,
- pressing the front of the protective/safety footwear above the toes, check the presence of a protective toecap,
- type of material or roughness of the sole should provide slip resistance,
- when an insole is used, it shall not be possible to remove it without damaging the footwear; if there is no insole, a permanently attached insock shall be present.



If consumers notice that the protective/safety footwear they have purchased has safety deficiencies and non-compliances with the above information, they should contact Market Surveillance Agency of Bosnia and Herzegovina.

HAND-HELD ELECTRIC HEDGE TRIMMERS

PURCHASING TIPS

When purchasing hand-held electric hedge trimmers, we advise consumers to pay attention to the following:

➤ **Is the product labelled with the required markings/information?**

Hand-held electric hedge trimmers shall be legibly and indelibly marked at least with the following markings:

- conformity marking,
- name (or trademark) and full address of the manufacturer (or authorized representative),
- model, series or type reference,
- the year of manufacture and serial number (if applicable),
- rated voltage or rated voltage range in volts (V),
- symbol for nature of supply (~ or a.c.) or rated frequency (Hz),
- rated power input in watts (W) or rated current in amperes (A).

➤ **Is the product supplied with instructions for use?**

Instructions for use shall be supplied with each product and written in one of the official languages in BiH.

➤ **Declaration of conformity**

Declaration of conformity shall be supplied with each hand-held electric hedge trimmer, and it shall include all the required information.

➤ **Are there any visible safety deficiencies (non-compliances)?**

When purchasing a hand-held electric hedge trimmer, you may check the following:

- Protective casing or covers may only be opened with the use of tools.
- Power supply cord must be attached so that it cannot be pulled out, pulled in or twisted in/out of the trimmer and cannot come into contact with live parts.
- Accessible parts must not have sharp edges, points or corners (except for the cutting blade).
- Handles on hedge trimmers shall have suitable checkered or rough surfaces, a minimum length of 100 mm and must be designed and positioned so that the tips of outstretched fingers from any handle cannot come into contact with the cutting blade.
- Hedge trimmers must have at least one handle with the ability to control the blade operation.
- Hedge trimmers must be supplied with a protective blade cover, which must not be detached from the cutting blade when the blade is placed in a vertical downward position.



Hand-held electric hedge trimmers are garden machines used for trimming, cutting and shaping hedges, designed to be held using one or both hands. In addition to careless handling, the most common injuries caused by hand-held electric hedge trimmers may occur due to electric shock and mechanical injuries to hands, fingers, eyes and face. These injuries can often be very serious.

MANDATORY WARNINGS AND INFORMATION:

“WARNING - To reduce the risk of injury, user must read the instruction manual”.



Symbol for class II construction.



Degree of protection against ingress of moisture lower than IPX4, where the warning “Do not expose to rain” is given for IPX3, IPX2, IPX1 and IPX0.



If consumers notice that the hand-held electric hedge trimmer they have purchased has safety deficiencies and non-compliances with the above information, they should contact Market Surveillance Agency of Bosnia and Herzegovina.

HAND-HELD ELECTRIC JIG SAWS

PURCHASING TIPS

A hand-held electric jig saw is a tool powered by an electric motor and intended for cutting various materials. The cutting action is achieved through a push-and-pull ("reciprocating") motion of the blade.

In addition to careless handling, the most common injuries caused by hand-held electric jig saws may occur due to electric shock and mechanical injuries to hands, fingers, eyes and face.

MANDATORY WARNINGS:

"WARNING - To reduce the risk of injury, user must read the instruction manual".



The word "WARNING" shall be written in capital letters not less than 2.4 mm high and shall not be separated from the rest of the statement.

Symbol for class II construction (only for class II electric jig saws).



When purchasing hand-held electric jig saw, we advise consumers to pay attention to the following:

➤ Is the product labelled with the required markings/information?

Each hand-held electric jig saw shall be legibly and indelibly marked at least with the following markings:

- conformity marking,
- name (trademark) and full address of the manufacturer (or authorized representative),
- model, series or type reference,
- the year of manufacture and serial number (if applicable),
- rated voltage or rated voltage range in volts (V),
- symbol for nature of supply (~ or a.c.) or rated frequency (Hz),
- rated power input in watts (W) or rated current in amperes (A),
- symbol for class II construction (only for class II electric jig saws);
- IP number, according to degree of protection against ingress of water.

➤ Is the product supplied with instructions for use?

Instructions for use shall be supplied with each product and written in one of the official languages in BiH.

➤ Declaration of conformity

Declaration of conformity shall be supplied with each hand-held electric jig saw, and it shall include all the required information.

➤ Are there any visible safety deficiencies (non-compliances)?

When purchasing a hand-held electric jig saw, you may check the following:

- Each hand-held electric jig saw shall be enclosed to enable adequate protection against accidental contact with live parts. Pulling out, pulling in or twisting the supply cord shall not be possible.
- Each hand-held electric jig saw shall be provided with a blade guard to protect the user from accidental contact with the saw blade, ejected fragments of the material being cut, sparks and other debris.
- The blade guard may be adjusted and removed either with the aid of a tool or by performing two separate and dissimilar actions.
- Hand-held electric jig saws shall have appropriate gripping surfaces to enable firm grip during use.
- The accessible parts of a hand-held electric jig saw that can be touched during normal use shall not have sharp edges, ridges or points which could cause injuries by normal swiping of a hand or a finger.



If consumers notice that the hand-held electric jig saw they have purchased has safety deficiencies and non-compliances with the above information, they should contact Market Surveillance Agency of Bosnia and Herzegovina.

PORTABLE GENERAL PURPOSE LUMINAIRES

PURCHASING TIPS

When purchasing portable general purpose luminaires, we advise consumers to pay attention to the following:

➤ **Is the product labelled with the required markings/information?**

Luminaires shall be labelled with the following information:

- manufacturer's brand name or trademark,
- conformity marking as described in Annex III of the Order on electrical equipment designed for use within certain voltage limits,
- rated voltage in volts (V),
- rated power input in watts (W) as a sum of all lamps rated power inputs (n x MAX ... W),
- symbol for nature of supply (~) or rated frequency (Hz),
- protection class marking (if different than Class I).

➤ **Is the product supplied with instructions for use?**

If a manufacturer has drawn up specific instructions for use for the luminaire, they must be supplied with the product and written in one of the official languages in Bosnia and Herzegovina. The instructions must include all the details required for safe installation, use and maintenance of the product.

Also, all the manufacturer's warnings attached to the product must be translated into one of the official languages in Bosnia and Herzegovina and placed on the product itself or, where this is not possible, listed in the accompanying documentation.

➤ **Are there any visible safety deficiencies (non-compliances)?**

When purchasing a portable general purpose luminaire, you may check the following:

- Live parts of the appliance shall not be accessible, nor must there be any parts that can be removed without tools, the removal of which would make live parts accessible.
- The connection between the supply cord and the plug, the supply cord and the housing of the appliance, as well as the connection between the supply cord and the switch (if the switch is located on the supply cord) shall be adequately designed, i.e. fixed by an "anchor".
- Lamp holders must be attached to the housing in an appropriate manner. There must be no possibility that, during the screwing/unscrewing of the bulb, the lamp holder becomes detached from the power supply conductors, which could put the user at risk of electric shock.
- A luminaire shall have adequate mechanical strength and stability to withstand the reasonably foreseeable conditions of use.



A portable general purpose luminaire is a product used for illuminating a space.

It is a simple consumer electrical device, present in all households. It may pose a risk of fire and electric shock to the user.

If consumers notice that the portable general purpose luminaire they have purchased has safety deficiencies and non-compliances with the above information, they should contact Market Surveillance Agency of Bosnia and Herzegovina.

CLAY ROOFING TILES

PURCHASING TIPS

Clay roofing tiles are products used for pitched roof coverings and wall cladding. They are manufactured by shaping (extrusion and/or pressing), drying and firing of the prepared clay, with or without additives. Extruded roofing tiles are shaped by forcing the clay material through a mould for the desired shape. Pressed roofing tiles are shaped by pressing the clay material with special presses.

When purchasing clay roofing tiles, we advise consumers to pay attention to the following:

➤ Is the product supplied with conformity documentation?

Clay roofing tiles shall be supplied with a declaration of conformity and a certificate of conformity (only for products under the AVCP System 1). Declaration of conformity and certificate of conformity prove usability of a construction product, and they are issued after the assessment of conformity of the construction product's technical characteristics with the technical specification. Declaration of conformity and certificate of conformity confirm that the product can be placed on the market and used for construction. Manufacturer, authorized representative and importer of a construction product shall provide the conformity documentation before placing the

construction product on the market.

➤ Are the products labelled with the required markings?

Clay roofing tiles shall be labelled with the conformity marking which includes the following:

- “E” marking in the Federation of Bosnia and Herzegovina, and without marking or “CE” marking in Republic of Srpska,
- name and address of the manufacturer,
- the last two digits of the year in which the marking was affixed to the product,
- reference to the standard BAS EN 1304:2014,
- name of the construction product,
- manufacturer's construction product identification mark,
- information on the characteristics of the construction product.

➤ Is the product supplied with technical instructions?

Technical instructions shall be provided with each construction product and each single product packaging placed on the market. Technical instructions shall include the information relevant for transport and use of the product. In addition to written information, technical instructions may contain drawings and illustrations for easier comprehension. All the information in the instructions shall be written in one of the official languages in Bosnia and Herzegovina. Technical instructions shall also contain a copy of the Declaration of Conformity.



➤ Are there any visible safety deficiencies (non-compliances)?

When purchasing, you can check the products for any physical damage or deformation.

If consumers notice that the clay roofing tiles they have purchased have deficiencies and non-compliances with the above information, they should contact Market Surveillance Agency of Bosnia and Herzegovina.

CONSUMER COMPLAINT FORM

If you have purchased a non-food consumer product and you have a complaint regarding its safety characteristics, you can contact Market Surveillance Agency of Bosnia and Herzegovina by phone or make a complaint using our online complaint form.

INSTRUCTIONS FOR COMPLETING THE FORM

1. If possible, fill in all requested personal information. It is possible to submit an anonymous complaint, in which case only the fields marked with * (mandatory fields) must be completed.
2. Provide all available information necessary to identify the product, including product name, manufacturer, brand, type/model, serial number, country of origin, year of production, authorized importer, distributor or representative.
3. Specify the hazards/risks and health consequences caused by the product, e.g. cuts, scratches, electric shock, allergic reactions, choking or other injuries.
4. Provide information about the point of sale where the product was purchased.

1. Complainant information:

Full name:

2. Address:

3. Place of residence: *

4. Entity/Brčko District BiH: *

5. Canton: *

6. Telephone/Fax:

7. E-mail address:

8. Product information:

Product name (e.g. type or model, serial number): *

9. Complaint Details:

Description of the risk/hazard and health consequences that resulted from using the product: *

10. Name of the point of sale: *

11. Address of the point of sale: *

12. Entity/Brčko District BiH *

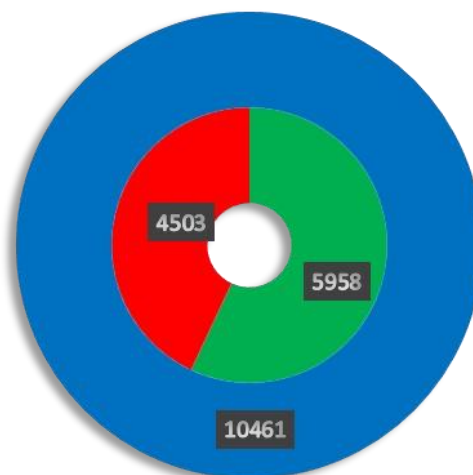
13. Date of complaint submission:

Submit

RESULTS OF MARKET SURVEILLANCE IN 2024

During implementation of proactive market surveillance activities, 175 inspection controls were carried out and 146 various product models were inspected administratively, visually, and through laboratory testing. Out of this number, 83 product models (57%) did not comply with the prescribed safety requirements. As a result of these activities, 2,697 products were withdrawn from the market. Economic operators removed the non-compliances in 5,918 products either voluntarily or by the order of the inspection authorities.

Market Surveillance Agency of Bosnia and Herzegovina initiated 28 cases of reactive market surveillance in 2024. Out of the total number of initiated reactive surveillance cases, it was established that the non-compliant products were present on the market of Bosnia and Herzegovina in 13 cases. As a result of these activities, 40 products were brought into compliance with the prescribed safety requirements, and 1,806 unsafe products were withdrawn from the market.



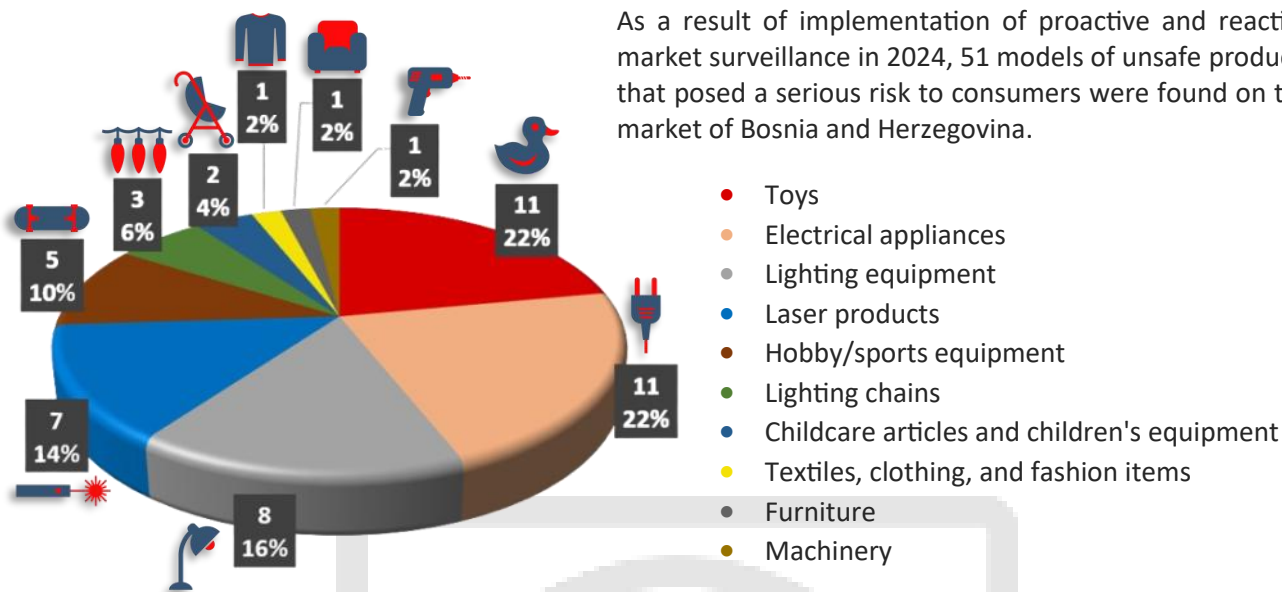
- Total number of non-compliant products
- Number of products in which the non-compliances were removed
- Number of products withdrawn from the market and recalled from consumers

Product group		Total number of non-compliant products	Number of products in which the non-compliances were removed	Number of products withdrawn from the market
PROACTIVE MARKET SURVEILLANCE	Chairs for domestic use	1538	1485	53
	Children's pushchairs (0 - 22 kg)	252	245	7
	Skateboards	233	131	102
	Soft-filled toys	0	0	0
	Laser products	381	0	381
	Barbecues burning solid fuels	1703	1400	303
	Toys (presence of phthalates)	277	0	277
	Protective/safety footwear	24	0	24
	Protective gloves against mechanical risks	2456	2397	59
	Electric general purpose luminaires	203	0	203
	Electric toasters	105	53	52
	Child appealing luminaires	598	0	598
	Hair styling appliances	105	0	105
	Lighting chains	242	0	242
	CEFTA joint action – Electrical products	189	0	189
	Hand-held electric hedge trimmers	112	109	3
	Hand-held electric jig saws	20	20	0
	CEFTA joint action - Hand-held electric drills	99	0	99
	Clay roofing tiles	0	0	0
	Gypsum binders	78	78	0
REACTIVE MARKET SURVEILLANCE		1846	40	1806
TOTAL		10461	5958	4503

RESULTS OF MARKET SURVEILLANCE IN 2024

PRODUCT GROUPS POSING SERIOUS RISK TO CONSUMERS

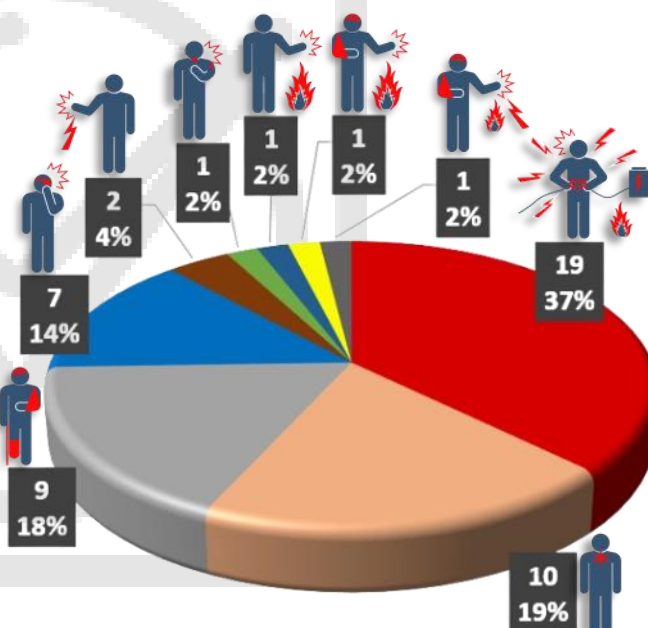
As a result of implementation of proactive and reactive market surveillance in 2024, 51 models of unsafe products that posed a serious risk to consumers were found on the market of Bosnia and Herzegovina.



TYPES OF RISKS

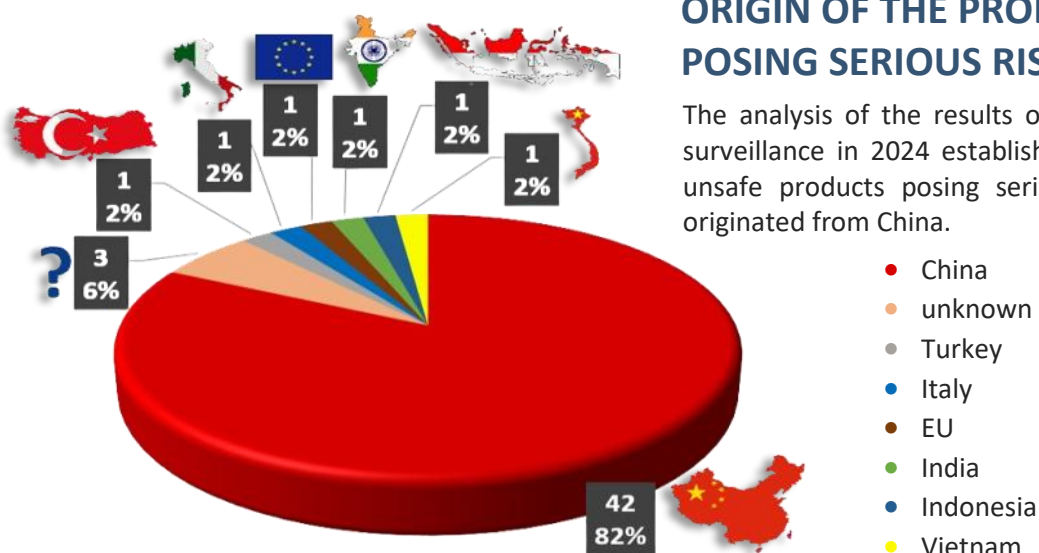
The following types of risks were identified in 51 product models posing serious risk to consumers:

- Electric shock and fire
- Chemical risk
- Injuries
- Eye injuries and damage to sight
- Electric shock
- Choking
- Fire and burns
- Burns and injuries
- Injuries, fire and electric shock



ORIGIN OF THE PRODUCTS POSING SERIOUS RISK

The analysis of the results of proactive and reactive surveillance in 2024 established that the majority of unsafe products posing serious risks to consumers originated from China.



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Below is an overview of the products posing serious risk to consumers, that were subject to surveillance in 2024.

Children's ski boots Fischer RC4 60 JR GW pose a risk of injuries because the cuff of the boot can rotate backwards and overcome the lock mechanism.

Country of origin: Italy



Three wheeled toy scooter PLU 349550 3 poses a risk of injuries because it does not comply with the requirements of the standard BAS EN 71-1+A1:2019 - Mechanical and physical properties.

Country of origin: China



Skateboard ITEM No. IZ4172 poses a risk of injuries because the skateboard deck is not durable enough and the upper surface of the skateboard deck is not made of non-slip material.

Country of origin: China



Skateboard Snow White poses a risk of injuries because the skateboard deck is not durable enough and the upper surface of the skateboard deck is not made of non-slip material.

Country of origin: China



Skateboard HW-3108C poses a risk of injuries because there are protrusions above the top surface of the skateboard deck.

Country of origin: China



Skateboard 22-807000 (RY2206A) poses a risk of injuries because the skateboard deck is not durable enough.

Country of origin: China



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Children's pushchair art. no. AR115 poses a risk of injuries because during testing the restraint system split, a piece of the bumper detached after the bite test, the wheels of the pushchair separated from the base and there is a risk of entanglement.

Country of origin: China



Chair Melita Grey poses a risk of injuries because the chair's joints came loose during laboratory testing.

Country of origin: EU



Toy pushchair Sinsay poses a risk of injuries because the pushchair has only one safety lock and is not sufficiently resistant to load. As a consequence, it can easily collapse and a child playing with the pushchair may fall to the ground.

Country of origin: China



Baby bodysuit PLU 597227 poses a risk of choking because small parts (metal fasteners) can be easily detached from the product.

Country of origin: India



Remote-controlled toy resembling a bee PLU 596565 poses a risk of fire because it may overheat.

Country of origin: China



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

The following products pose a chemical risk because they contain phthalates in quantities exceeding the permitted limit:

Children's toy OM-280

Country of origin: China



Children's toy Baby water fun 912450

Country of origin: China



Doll Sweet Fashion

Country of origin: China



Women's purse PLU 599589

Country of origin: China



Baby doll M Sweet Baby

Country of origin: China



Colouring pencil set in a tube PLU 344664 / PLU 347467 / PLU 349916 / PLU 351997/ PLU 596332/ PLU 599150 / PLU 599152 / PLU 599153

Country of origin: China



Toy stamps Art & Craft Stamps 26 pcs.
PLU 607141

Country of origin: China



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Toy Slime Crystal Easy to Stretch poses a chemical risk because the migration of boron from the toy is too high.

Country of origin: China



Doll Moya Mia Ultra Glow PLU 596593 poses a chemical risk because the migration of aluminium detected in the pink hair chalk (part of the set) is too high.

Country of origin: China



Toy pottery wheel set PLU 596629 poses a chemical risk due to an excessive concentration of lead in the clay.

Country of origin: China



The following **laser products** pose risk of eye injuries and damage to sight because the average laser beam power is higher than permitted, which corresponds to class 3R:

Laser pointer

Country of origin: China



Laser pointer Bullet

Country of origin: unknown



Laser pointer

Country of origin: unknown



Laser pointer GREEN LASER POINTER

Country of origin: China



Laser toy gun AIR SOFT GUN

Country of origin: China



Laser toy gun SUPER AIR GUN

Country of origin: China



Laser toy gun 007D

Country of origin: China



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Hand-held electric drill RED-450 poses risk of electric shock, injuries and fire because the machine does not meet the requirements from the standard related to mechanical strength, electrical power and voltage testing, construction, internal wiring, power supply connection and external flexible cable.

Country of origin: China



Electric water kettle DGS001 poses a risk of electric shock because the water in the kettle is in direct contact with the conductive parts, live parts of the product are accessible, the power supply cord is not properly constructed and is inadequately connected to the kettle.

Country of origin: China



Electric toaster Oarana Cube, type 882-X-J6 poses risk of electric shock and fire because the input power of the appliance is not within the specified limits.

Country of origin: China



Electric toaster Sokany, type SK-016S poses risk of electric shock and fire because the cross-sectional area of the conductors in the supply cable is smaller than the permitted minimum.

Country of origin: China



Philips steam generator irons, type PSG80xx, PSG81xx and PSG9050 pose risk of burns and injuries because there is a possibility of the boiler's welded seam cracking, which could put the user at risk.

Country of origin: Indonesia



Mobile phone charger Wanbo, type EP-TA800 poses a risk of electric shock because the electrical strength of the insulation does not comply with the prescribed requirements, and the creepage distance/clearance between live parts does not meet the prescribed values.

Country of origin: Vietnam



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Hairdryer GWB, type GW-6570 poses risk of electric shock and fire because the cross-sectional area of the conductors in the supply cable is smaller than the permitted minimum and the input power of the appliance is not within the specified limits.

Country of origin: China



Hairdryer Gemei, type GM-1793 poses risk of electric shock and fire because the cross-sectional area of the conductors in the supply cable is smaller than the permitted minimum and the input power of the appliance is not within the specified limits.

Country of origin: China



Hair curler One Step, type 5250 poses risk of electric shock and fire because the cross-sectional area of the conductors in the supply cable is smaller than the permitted minimum and the input power of the appliance is not within the specified limits.

Country of origin: China



Hair straightener Inova, type NHG-325 poses risk of electric shock and fire because the cross-sectional area of the conductors in the supply cable is smaller than the permitted minimum.

Country of origin: China



Hair curler Root DT-2031-9 poses risk of electric shock and fire because the cross-sectional area of the conductors in the supply cable is smaller than the permitted minimum and the input power of the appliance is not within the specified limits.

Country of origin: China



Hair curler Jundeli JDL-518 poses risk of electric shock and fire because the cross-sectional area of the conductors in the supply cable is smaller than the permitted minimum.

Country of origin: China



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Electric luminaire, type BP-1260 poses risk of fire and electric shock because the cross-sectional area of the cable is smaller than the permitted minimum.

Country of origin: China



Electric luminaire poses risk of fire and electric shock because the cross-sectional area of the cable is smaller than the permitted minimum.

Country of origin: China



Electric luminaire Desk lamp poses risk of fire and electric shock because the cross-sectional area of the cable is smaller than the permitted minimum.

Country of origin: China



Electric luminaire KP-13220 poses risk of fire and electric shock because the cross-sectional area of the cable is smaller than the permitted minimum.

Country of origin: China



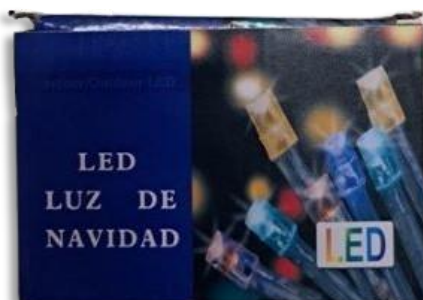
Child appealing luminaire Sunrise Lighting MT-7056 poses risk of electric shock and fire because the cross-sectional area of the conductors in the supply cable is smaller than the permitted minimum.

Country of origin: China



Lighting chain LED Luz De Navidad (transparent insulation) poses risk of electric shock and fire because the length of the supply cable between the plug and the first lamp is less than the permitted minimum and the product has insulation of an unauthorized class.

Country of origin: China



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Child appealing luminaire Ozcan, type 6315-15.07 poses risk of electric shock and fire because it is improperly designed, i.e. it does not have a protective transformer and the cross-sectional area of the conductors in the supply cable is smaller than the permitted minimum.

Country of origin: unknown



Child appealing luminaire Mass-Light poses risk of electric shock and fire because it is improperly designed, i.e. it does not have a protective transformer.

Country of origin: China



Child appealing luminaire 3D Space, article number JM2231 poses risk of electric shock and fire because it is improperly designed, i.e. it does not have a protective transformer and the cross-sectional area of the conductors in the supply cable is smaller than the permitted minimum.

Country of origin: China



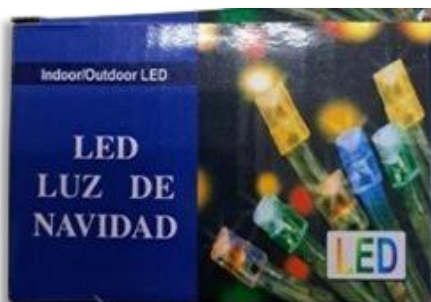
Lighting chain Yilbasi Isigi, type DRL-50-PS poses risk of electric shock and fire because the length of the supply cable between the plug and the first lamp is less than the permitted minimum and the cross-sectional area of the conductors is smaller than the permitted minimum.

Country of origin: Turkey



Lighting chain LED Luz De Navidad (black insulation) poses risk of electric shock and fire because the length of the supply cable between the plug and the first lamp is less than the permitted minimum and the cross-sectional area of the conductors is smaller than the permitted minimum.

Country of origin: China



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